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## Contact Phone Numbers

### County Planning and Building Department

Code Enforcement.....(650) 363-4825  
Building Inspection .....(650) 599-7311  
Zoning Counter .....(650) 363-1825

### Other County Agencies

County Environmental Health Department.....(650) 372-6200  
County Public Works Department.....(650) 363-4100  
County Sheriff's Office (Patrol Desk).....(650) 363-4763  
after hours and weekends.....(650) 363-4911  
San Mateo County Humane Society .....(650) 349-8200

### Other Local Agencies and Groups

CAL FIRE .....(650) 726-5213  
County Mediation .....(650) 513-0330

### State and Regional Agencies

California Department of Motor Vehicles (Bureau of Investigations):.....(415) 330-9545

*PUBLIC SERVICE EXCELLENCE*



# North Fair Oaks

# Resident Resource Guide

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Planning and Building Department  
County of San Mateo  
455 County Center, Second Floor  
Redwood City, CA 94063

County Government Center

455 County Center

Redwood City, California 94063

(650) 363-4161

FAX (650) 363-4849

[plngblgdg@smcgov.org](mailto:plngblgdg@smcgov.org)

[www.co.sanmateo.ca.us/planning](http://www.co.sanmateo.ca.us/planning)



# North Fair Oaks Resident Resource Guide

What is the Concern about?	Who to Contact about Your Concerns in North Fair Oaks		
Abandoned, inoperative vehicles	If on private property: Code Enforcement, (650) 363-4825	<b>If on public right-of-way (street or sidewalk):</b> County Sheriff, Patrol Desk, (650) 363-4763 or (650) 363-4911	
Animal cruelty, stray or wild dogs/cats		Humane Society, (650) 340-8200	
Animals - too many or keeping in unhealthy conditions	<b>If too many: Code Enforcement, (650) 363-4825</b>	If conditions are unhealthy for animals: Humane Society, (650) 340-8200	
Auto repair - body work, dismantling	<b>If auto repair or dismantling in residential area:</b> Code Enforcement, (650) 363-4825	<b>If commercial auto repair in residential area:</b> State Bureau of Automotive Repair, (800) 952-5210	<b>If dismantling in commercial area:</b> State (DMV) Bureau of Investigations, (415) 330-9845, Brisbane Office
Buildings - unsafe or abandoned; illegal construction	Building Inspection, (650) 599-7311		
Commercial vehicles on residential streets	County Sheriff Patrol Desk: (650) 363-4763 or (650) 363-4911		
Illegal disposal of motor oil, antifreeze; excessive use of pesticides	Health Dept., (650) 372-6200		
Fences - too high	If new construction exceeds height limit: Code Enforcement, (650) 363-4825		
Fumes, dust from commercial spray-painting, outdoors or in building but no spray booth	If auto spray-painting in residential area: Code Enforcement, (650) 363-4825 If spray-painting outside of spray booth: Bay Area Air Quality Management Dist., (415) 771-6000	<b>If spray-painting outside of spray booth in commercial area:</b> Building Inspection, (650) 599-7311	If spray-painting in residential area & if fire hazard: CAL FIRE, (650) 573-3846
Graffiti on buildings	Abatement of Graffiti: Dept. of Public Works, (650) 312-5310	If actively being painted: County Sheriff Patrol Desk, (650) 363-4763 or 363-4911	
Land use/zoning questions	<b>Zoning Counter,</b> (650) 363-1825		
Lewd, unlawful behavior	<b>County Sheriff,</b> Patrol Desk: (650) 363-4763 or 363-4911		
Litter, garbage or debris	If on private property: Code Enforcement, (650) 363-4825	If overflowing sewer or wet garbage: Health Dept., (650) 372-6200	<b>If on street or sidewalk:</b> Public Works Maintenance Division, (650) 363-4100
	<b>If fire hazard:</b> Fire Prevention Bureau, (650) 688-8425	<b>If on Hetch-Hetchy (water) property:</b> San Francisco Water Power Sewer,- (415) 551-3000	<b>If on Union Pacific Railroad property:</b> (800) 848-8715
Loitering	<b>County Sheriff,</b> Patrol Desk: (650) 363-4763 or 363-4911		
Mediation matters; land/tenant disputes, small claims and other civil matters	<b>If landlord/tenant disputes:</b> (650) 363-5784	<b>If Small Claims:</b> Claims Advisory, (650) 363-4889	<b>Other mediation matters:</b> Peninsula Conflict Resolution Center, (650)513-0330
Noise	<b>If excessively loud or constant after-hours noise from commercial source:</b> Health Dept., Alan Dare, 363-4721	<b>If from residential source:</b> Patrol Desk, (650) 363-4763 or 363-4911	
Odor; gas leaking	If fire hazard: CAL FIRE (650) 573-3846 or 911	<b>If leaking natural gas:</b> PG&E, (800) PGE-5000 or 911	
Overcrowding	Health Dept., Housing, (650) 372-6200		
Parking; illegal or lack of	If due to expansion or change of use in commercial area: Code Enforcement (650) 363-4825	If vehicle parked in same spot on street over 72 hours: Patrol Desk, (650) 363-4763 or 363-4911	
Signs - broken or illegal	Code Enforcement, (650) 363-4825		
Streets - Lights, Sidewalks, Road	Public Works, Maintenance Division, (650) 363-4825		
Trees - illegal cutting on private or public property	If illegal active cutting on private property: Sheriff, (650) 363-4763 or 363-4911	If creating hazard within public right-of-way: Public Works, Maintenance Division, (650) 363-4100	Tree(s) illegally cut (after the fact) Code Enforcement, (650) 363-4825
Unsanitary conditions,, residential or commercial	Health Dept., (650) 372-6200		
Weeds	If on private property: Code Enforcement, (650) 363-4825	If fire hazard on commercial or residential property: CAL FIRE (650) 573-3846 or 911	<b>If on Hetch-Hetchy (water) property:</b> San Francisco Water Power Sewer,- (415) 551-3000
	<b>If on Union Pacific Railroad property:</b> (800) 848-8715		
Wiring - exposed, illegal	If commercial or residential: Building Inspection, (650) 599-7311	If poses a health hazard: Health Dept., (650) 372-6200	If fire hazard on commercial or residential property: CAL FIRE (650) 573-3846 or 911